



Riding Regina Transit

Helpful Info & Tips



www.rrlip.ca



306-529-6505



info@rrlip.ca

ABOUT THE BUSES

Buses have the route name and number (#) on the front side and back. If not sure, ask the driver the route name or number before you get on.



BUS STOPS

Bus stops are marked with a sign and a 4-digit bus stop number (#1544 in photo). The sign lists all the buses that stop there.



PAYING TO RIDE THE BUS

There are different prices for Adults, Seniors, Post-Secondary Students, and Children.



FARE INFORMATION

TWO WAYS TO PAY

COINS: *Exact coins are needed, no paper money, no change given.*



UMO Card: *Get first UMO card at the Transit Info Centre. Buy (load) rides or a monthly pass at different places called transit agents.*



REGISTER YOUR UMO CARD

ABOUT UMO CARD

Why Register your Umo Card?

Registering your Umo card is optional but there are lots of benefits:

- 1 Protect your balance in case your card is lost, stolen or damaged
- 2 View your transaction history
- 3 Add, view and change the personal information on your account
- 4 Access extra Features like autoload and account linking

How to Register your Umo Card

Step 1
Visit <https://ca.umopass.com/en-CA/#/en-CA/login>

Step 2
Scroll down and click **Create Account**

Step 3
Click **Register a Card**

Step 4
Enter your **email address, a password** and your **Umo card number**

Enter the entire 16-digit number found above the barcode.

For extra account features, you'll have to enter more information, such as your name, phone number and payment information (credit card, prepaid debit card).

REGINA UMO
Regina.ca/transit REGINA

*Rides: can be bought in groups of 10 or 20.
No expiry date.*

*Monthly passes: for 1 calendar month only.
Keep the UMO card.*

*Load more rides or a new pass at the end of
the month. A monthly pass saves money.*

*In case it gets lost, stolen or broken.
A replacement card is \$5.*

SPECIAL DISCOUNT PROGRAMS

*31-Day Discounted Bus Pass:
for people on income assistance:
SAID, SIS, SES*



*Affordable Transit Pass:
must apply, and income must be below a set amount.*

HOW TO PLAN YOUR BUS TRIPS



[TransitLive.com](https://www.transitlive.com) or [Google Maps Trip Planner](https://www.google.com/maps/trip-planner)



Text the bus stop number to 306-596-6136.



Call 306-777-RIDE(7433)

- 1 - real time transit live bus stop arrival information*
- 2 - hours of operation and fares*
- 3 - speak to customer service agent*

VISIT US



Transit Information Centre

2124 - 11th Avenue (near Cornwall Centre)

Open Monday - Friday, 8:30 am - 4:30 pm

(Closed on weekends and statutory holidays)

Be sure to check often, as routes and schedules can change.

Check here for [updates](#), or follow on [Facebook](#) or [X](#).

GETTING ON THE BUS

If someone needs help getting on or off the bus, be courteous and let them go first.



Some buses have bike racks on the front (rider must load their own bike).

Pay with coins or scan your UMO card.

Get on the bus at the front door.

If you will be riding more than one bus within an hour, you will need a transfer.

**When a UMO card is scanned, the next trip will automatically be counted as a transfer.*

**With coin payment, ask the bus driver for a paper transfer. Scan the paper transfer when you get on the next bus.*



Take an empty seat.



If you need to stand, hold on to the handrails.

ACCESSIBILITY & SEATING

If you need help to get on or off the bus, bring a helper.



The driver can lower the bus or extend a ramp to make getting on the bus easier.



At the front of the bus, there are designated seats which are prioritized for individuals using mobility devices, people with disabilities, parents with children and older adults.



Many buses have a special system to secure mobility devices (wheelchairs, walkers, etc.).

[Paratransit services](#) are also available for those with mobility challenges.



- *Being polite to the driver and other passengers*
- *Offering your seat to someone who needs it (seniors, pregnant women, mobility needs, parents with young children)*
- *Moving to the back of the bus if it is crowded*
- *Holding on to the handrails while the bus is moving*
- *Maintaining cleanliness and orderliness inside the bus*



- *Talking to the driver when the bus is moving*
- *Swearing, talking loudly, being rude*
- *Drinking alcohol, smoking or vaping*
- *Being drunk or high on drugs*
- *Grabbing a seat reserved for seniors/those with mobility issues*
- *Using more than one seat when the bus is crowded*



GETTING OFF THE BUS

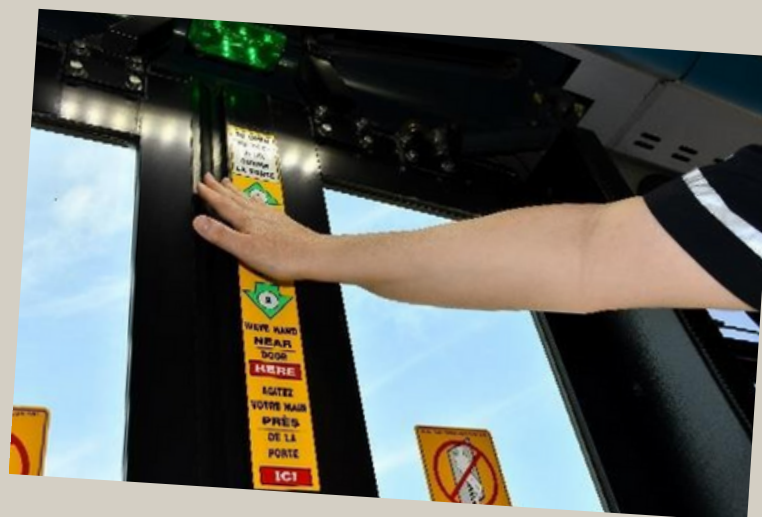
Watch for your stop or listen if bus stops are announced.



Pull the overhead string or press the red button to ring a bell, so the driver knows to stop.



Exit from the back door. Wave your hand close to the middle of the door to open it.



Step away from the bus quickly and carefully.

If you have a mobility device, exit from the front door.



SAFEBUS PROGRAM

The SafeBus Program makes the bus a safe space for anyone who needs help.

- *If you or your children are lost, cold, frightened, or hurt, hold up your hand (palm facing out) toward an approaching bus.*

Drivers will see this sign of distress and will stop. They will call 9-1-1 in an emergency.

Teach children with this Activity and Colouring Book.

NIGHT STOP PROGRAM

The Night Stop Program (starting at 6 pm), allows you to get off between regular stops, so you don't have to walk as far.

For Night Stop service, tell the driver (at least one stop before your regular bus stop) that you want to get off at a different location.

Stay near the front of the bus and exit from the front door.

The **Regina Region Local Immigration Partnership** (RRLIP) would like to thank **Regina Transit** and the **Regina Open Door Society** for their collaboration in the development of this resource.

Find this and other resources at: www.rrlip.ca